



What Is a *MY Einstein Health Patient Portal*?

A free and secure, password-protected, web-based site called a “portal” that gives you access to your Einstein Healthcare Network medical records including:

- your recent visits
- prescriptions
- lab results
- radiology results
- diagnostic test results
- conditions
- immunization records
- medical procedures and discharge instructions

Why Is Using *MY Einstein Health Important*?

- Patient portals are now a standard practice at all major health systems.
- Accessing your personal medical records can help you to be more actively involved in your own health care.
- Having access to your family members’ health information may help you take care of them more easily.
- Patients can communicate with Einstein Physicians and Office Staff through secure messaging

How Do I Get Access to *MY Einstein Health*?

To get started with enrollment to your **MY Einstein Health**, ask your health care provider to register you at your next appointment or admission to an Einstein facility. Currently, **MY Einstein Health** registration requires an in-person visit to an Einstein Healthcare facility (hospital, doctor offices, out-patient centers, etc.) for security purposes. Creating your account will give you secure, password protected access to your health information and medical records.

Once you complete the portal registration, you can install the “HealtheLife” app to easily access your MY Einstein Health portal by smartphone.

Your Health Information is Private, Secure, and Protected

The **MY Einstein Health** patient portal is a private and secure site. We have safeguards in place to protect your health information.

To make sure that your private health information is safe from unauthorized access:

- **MY Einstein Health** is hosted on a secure connection and accessed via an encrypted, password-protected login
- We have an auditing feature that keeps a record of who accessed your information, what changes were made, and when.

Please remember YOU need to follow safety tips when accessing the patient portal too. Always remember to protect your username and password from others, and make sure to only log on to **MY Einstein Health from a personal or secure computer.**



How to complete access to your **MY Einstein Health** patient portal?

1. After you have registered, you will receive an email invitation with further instructions to complete your **MY Einstein Health** account.

The email you receive will look like this:

IQHealth.com < noreply@iqhealth.com > Important Einstein Network Health account information for: YOUR NAME **

If you do not see the email, be sure to check your SPAM folder!

2. Click on the link in the email to take you to the final steps of creating your account.
3. First, confirm your identity by choosing YOUR NAME on this page.
4. Then, verify your identify by completing your information. You need to remember your security question and answer you created, and confirm that you have read the Terms of Use and Privacy Policy.
5. Once completed, you will be on the first page of your **MY Einstein Health** patient portal.
6. Please bookmark the link below to continue accessing Einstein Healthcare Network's online services:
<https://einstein.iqhealth.com/login/cerner-health> **

We look forward to providing you with better access to your healthcare information through this convenient and secure tool.

7. **If you have any questions in signing up or accessing your secure MY Einstein Health patient portal, please call 215-456-4747.**

*** Einstein Healthcare Network's electronic medical record vendor, Cerner Corporation, uses IQ Health to provide MY Einstein Health*